



QUALITY POLICY

Everyone who conform NEXUS Projectes SL, company dedicated to the design and manufacture of fiber reinforced plastic or composite, must aim at full satisfaction of customers, and get a good profitability on each one of the services performed.

To achieve this, NEXUS Projectes S.L., through the Directorate, directs its management to:

1. A permanent search for stakeholder satisfaction.
2. Establish documentarily the products and services to be performed to the customer, and specify delivery terms, commitments and conditions associated with them, to meet customer requirements.
3. Establish contracts with the client to consolidate and agree on the requirements of this with a mutual commitment.
4. The adequate contribution of resources to faithfully comply with the commitments acquired
5. Keep in mind that the quality of the service and product is the basis of the future of our organization.
6. Not only to give a service of quality but also keep a record of it.
7. Create a working environment for all components of the company that promotes commitment to quality, safety, environmental care, teamwork, trust, and mutual respect.
8. Ensure compliance with applicable legal requirements and other requirements.
9. Overcome deficiencies, taking corrective actions in situations that produce unsatisfactory products or services, from the moment they are detected.
10. Continuous improvement of its processes, products, services and the training of its personnel.
11. Optimization and maintenance of a favorable working environment.
12. The permanent effort to comply with the criteria of occupational health and safety.
13. An orientation of industrial activity under criteria of respect for the environment and promote technological development.
14. The proactive commitment of the Directorate in complying with this Policy used as a frame of reference to establish the improvement objectives.
15. The proactive commitment of the Management and of each component of the organization in complying with this Policy, used as a frame of reference to establish the improvement objectives.

Senior Management
January 2019