

Everyone who conform NEXUS Projectes SL, company dedicated to manufacture of fiber-reinforced or composite parts, must aim at the full satisfaction of internal or external customers, and get a good profitability on each one of the services performed, as well as protecting the environment and preventing pollution related to its activities.

To achieve this, NEXUS Projectes S.L., through the Directorate, directs its management to:

1. Clarify in a documentary way the products and services that will be made to the customer, and specify the delivery times, commitments and conditions associated with them, to meet the requirements.

2. A permanent search for the satisfaction of the interested parties.

3. Establish Contracts with the customer to consolidate and agree on the requirements with a mutual commitment.

4. The adequate contribution of resources to faithfully comply with the commitments acquired.

5. Keep in mind that the quality of the service offered and that of the managed product is the basis for the future of our organization.

6. Not only provide quality of service, but that it is recorded.

7. Create a work environment for all components of the company that promotes commitment to quality, the environment, safety, teamwork, ethical behavior, trust, and mutual respect.

8. Do not provide services or carry out activities that violate current legislation.

9. The explicit commitment not to work with hazardous materials in accordance with current REACH and California 65 resolutions. Management December 2020

10. An implied responsibility of each component of the company in this Policy.

11. Overcome deficiencies, taking corrective actions in those situations that produce unsatisfactory products or services or deviations from the standards set in the system, the

reference norms or the legislation, from the moment they are detected.

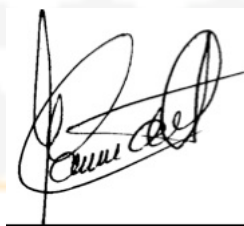
12. A Continuous Improvement of its processes, products, services and the training of its personnel.

13. Optimization and maintenance of a favorable work environment and a healthy environment both inside and outside the facilities.

14. The permanent effort to comply with the criteria of occupational health and safety.

15. An orientation of industrial activity under criteria of respect for the environment and encourage technological development.

16. The proactive commitment of the Management in compliance with this Policy, used as a frame of reference to establish improvement objectives.



Gerencia
Diciembre 2023